COOKIE POLICY

Every time you enter our website at https://www.biltim.com.tr, Biltim Bilgisayar Hizmetleri AŞ (“Biltim” / “the Company”) obtains a number of cookies from you. This policy has been prepared so that you may better understand the cookies that are obtained and used and maybe informed about cookies in general, lear; n how and for what purposes cookies are obtained, and manage the cookies that are being used.

What is a cookie?

Cookies are small text files that are downloaded to your computer or mobile device when you visit a website. They contain small amounts of information and allow the website to recognize your device. The data collected through cookies is generally used for a variety of purposes such as improving a user’s website experience, increasing the website’s performance and efficiency, detecting user habits, website security, advertising & marketing, and so on. These cookies also let us collect anonymous information such as browser type, amounts of time spent on our websites and platforms and the pages visited, language preferences, and other traffic-related data.

Cookies remain on your device for different periods of time depending on whether they are “session cookies” or “persistent cookies”. Session cookies expire as soon as you close your browser. Persistent cookies, on the other hand, remain on your device even after you close your browser and until you actually erase them. They may be reused by your browser, when you reenter a website (for example to remember your login details).

Cookies can be stored by Biltim itself (first-party cookies) or by external service providers (third-party cookies). Whether a cookie is first- or third-party depends on the website or domain that puts it on your device.

Why do we use cookies?

We use cookies to enhance your website experience, to monitor our own performance, and to protect your security during your visit to our website. In this context, we collect information that tells us such things as your IP address, how you use our website, what browser you’re using, where you were directed from to our website, which websites you access, and on which device you are located.
What cookies do we use?

Google Analytics Cookies

These cookies allow us to collect statistical information about your behavior on our website so that it can be analyzed. They’re frequently used to improve our website.

You can always change your preferences about the use of these cookies at any time.

Accordingly, information about the cookies we use is shown in the table below.

Cookies (EE4)	Description	Type	Retention
“_ga”	‘_ga’ : a cookie used by Google Analytics to distinguish each visitor from every other. Every site that uses Google Analytics, including Google Services, uses ‘_ga’ cookies. ‘_ga’ cookies are website-specific to a particular nature and cannot be used to track users’ activities and browser actions on different websites.	Analytical	2 years

How to manage your cookie preferences

By clicking on the “Cookie preferences” tab while on our website, you can choose to reject or block all or certain types of cookies that are set on our website as a result of your visit. To save your preferences, click the “Save settings” button after you have turned the buttons in the cookie management panel on or off according to your preferences. You’ll need to refresh the page to enable your new settings.

In addition, most browsers automatically accept cookies. If you prefer not to have cookies used, you can set your cookie preferences for our website and/or any thirdparty website by changing your own browser’s cookie settings. In this way, you can block cookies altogether, receive a notification before a cookie is created, and block third-party cookies. You can also delete cookies already stored by your browser and view a list of stored cookies along with their values. For detailed instructions about managing cookies in popular browsers, please follow the links provided below.

Google Chrome

Mozilla Firefox

Safari

Opera

You can also manage cookies set by Google Analytics by following this link.

Use and transfer of the personal data that our cookies collect about you

If cookies identify you or make it possible for you to be identified, then they qualify as “personal data”. We take great care to ensure that all the personal information that we collect about you through our website (such as your IP address and location and the browser and device you’re using) are processed and protected in accordance with the requirements of the Protection of Personal Data Act (Statute 6698 / “the Act”) and applicable laws, regulations, and administrative provisions.
We process the personal data we obtain for the purposes of maintaining the basic functions of our website, facilitating navigation and increasing its efficiency/performance.
If you consent to the processing of analytical cookies, your personal data will be stored on Google Analytics’ servers located abroad in order to provide services within the scope specified in the table above. Therefore, if you do consent, your personal data will be transferred to our service provider Google Analytics, whose servers are located abroad , so long as we are satisfied that Google Analytics has taken appropriate and adequate administrative and technical measures to protect the data. Details about how Google Analytics uses your data can be found here.

Your personal data are retained only for the period specified in the relevant legislation or for the period required for the purpose for which they are processed and in any case within the periods specified in the table above. In the event that the period expires or the reasons requiring the processing of the data disappear, the personal data are deleted, destroyed or anonymized.

Your rights as a personal data subject

According to Article 11 of the Act, you have the following rights with respect to cookies containing your personal information:

• To learn whether or not your personal data is being/has been processed,

• To request information, if your personal data has been processed,

• To learn why your personal data is being/has been processed and whether or not it is being used appropriately;

• To be made aware of any third parties in Turkey or abroad that your personal data has been transferred to;

• To request correction of your personal data in case of incomplete or incorrect processing and to request that the deletion, or destruction of personal data within the framework article 7 of the Act;

• To request notification of rectification and destruction to third parties to whom your personal data has been transferred, ;

• To object if any result arises against you by analyzing your processed personal data exclusively through automated systems; and,

• To request compensation for any losses you may suffer as a result of any unlawful processing of your personal data.

Contact us

You may submit your requests about internet cookies in writing by using one of the following communication methods together with the information that will enable the identification of your identity:

• By email to kvkk@biltim.com.tr

• By post to Rüzgarlıbahçe Mah. Çam Pınarı Sk. No:1 İç Kapı No:12 Beykoz, İstanbul